

## Warranty

Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

### Limitations

The following are limitations are not covered by this warranty:

1. Damage caused by misuse, mishandling, abuse, vandalism, accident, or any external cause;
2. Damage or defects cause by war, fire, flood, or other acts of God;
3. Glass breakage or glass damage for any reason.
4. Damage or defects cause by improper storage, subsequent alterations, fair wear and tear, improper installation by an outside party, or failure to reasonably maintain the product.
5. Damage or defects caused by or related to work performed by other than authorised party.
6. Damage or defects caused by the subsidence or movement of land and structures in which the Works have been installed;
7. Hardware damage caused by abrasion, acid rain, salt spray, or other corrosive elements.

### Conditions

- a. Parts supplied by other manufacturers as separate components and where such components are warranted or guaranteed by its manufacturer or supplier those guaranties or warranties whether express or implied are assigned to whom the goods are supplied;
- b. The warranty shall cease if the customer defaults in payment of any invoice or if the products are repaired, altered or overhauled without authorized consent.

### Warranty claims

Where a product has been repaired or replaced, this warranty shall apply to the repair or replaced product for the balance of the period provided by this warranty.